



# COINMAX™ SELF-SERVICE COIN COUNTER

- ✓ Boost lobby traffic
- ✓ Improve customer satisfaction

# Coinmax™ can bring more people into your lobby

Financial institutions are the trusted source for counting coins. Coin savers make several special trips each year to redeem them, on average. Make the most of coin-saving habits at your branch and leverage the opportunity to introduce customers to new products.

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**64%** of people who redeem coin do so at a bank or credit union

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**70%** of coin savers redeem coins 3 or more times per year

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**80%** of customers prefer self-service coin counting to teller processing  
Let Coinmax™ MM2 self-service coin counters do the time-consuming coin processing so employees can focus on your business' most important assets – your account holders.

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Let Coinmax™ MM2 self-service coin counters do the time-consuming coin processing so employees can focus on your business' most important assets – your account holders.

## You can increase customer satisfaction by as much as 20%

Research shows that customers respond positively when a coin counter is added to a lobby. Customer satisfaction improves and tellers are happier. Adding a selfservice coin counter is a measurable improvement – increasing average customer satisfaction ratings by 10-20%.

## Our latest technology fits your needs

Tellers appreciate the quieter operation, greater capacity and easier bag management that Coinmax™ offers. Customers enjoy the ease of operation and speed of processing. If you aren't offering coin-counting services in your branch, now is the time to see.

## It's easy and cost effective to add coin-counting to your branch

Evaluate the difference Crane Payment Innovations can make for your business. With more than 20,000 coin counters in operation every day, we can help you get more from your coin-counting operations. Only Crane Payment Innovations gives you choices for adding coin machines to your lobby:



**Remote monitoring** to manage the machines for you



**Buy, lease or rent** a machine



**Hands-free** full-service coin management for coin pickup and processing to free tellers for more valuable services

# Accurate and reliable

## Customer-driven technology

Coinmax™ MM2 self-service coin counters are the fastest high-capacity coin processors in the industry. The patented technology used in Coinmax™ MM2 sorts and counts at speeds up to 4,100 coins per minute. This high-speed, robust technology gives your customers the best-in-class service expected of your financial institution.

## Accuracy and dependability

Managing coin processing is easy when counts are accurate and balancing is intuitive. With 99.995% accuracy, Coinmax™ MM2 processing is precise. This translates into worry-free operations, less time managing coin processing, and improved branch efficiency. Unmatched dependability – warranted to 50 million mixed coins – ensures uninterrupted service to your customers and branch personnel. Coinmax™ MM2 is designed with only one moving part, which means fewer jams and lower maintenance costs.

**World's most powerful and dependable coin processor**

- ✓ **4,100 coins/minute**  
Fast, efficient coin processing
- ✓ **3 procurement options**  
Gives you more ways to add coin counters to your financial institution

- ✓ **99.995% accurate**  
Ensures precise balancing
- ✓ **98% uptime**  
Ensures worry-free operations



**Leverage the high demand for coin redemption to increase branch traffic, improve customer satisfaction and stay ahead of the competition.**

## World-class service and support

Crane Payment Innovations service technicians stand behind each product. Delivering dependable, local service and parts inventories, each skilled professional is trained to maintain your specific machine requirements. Crane Payment Innovations service gives unparalleled, 97% satisfaction to customers day in, day out, year after year.



# Coinmax™ features and options

Coinmax™ is built for fast, effortless operation and best-in-class reliability. Designed to maximize customer satisfaction, it provides tremendous feature flexibility to suit your preferences and operational requirements.

## Coin-collection systems

A choice of five coin-collection systems are available. Bag machines can be configured to sort or mix coins for continuous processing, less frequent bag changes and reduced coin pickups.

### Bag capture with 16 sorted bags

- 78,000 coins total

### Bag capture with 16 mixed bags

- 80,000 coins total

### Bag capture with 8 sorted bags

- 36,000 coins total

### Single bin with 8 sorted bags

- 70,000 mixed coin capacity

### Dual bin

- 140,000 mixed coin capacity. Each system simplifies coin management for your branch.

## Enhanced bag management screens

Personnel will appreciate the highly visual bag-management system displayed on the unit's LCD screen. Clear and simple steps for changing full bags and an interactive display keep training to a minimum.

## JetLink™ Remote Management Web-based Monitoring (option)

Keep your coin counting machines up and running and downtime to a minimum. The administrative and reporting activities for an entire fleet of coin counters can be performed by one employee, minimizing the potential for error as well as reducing the time and staff required to interact with machines on site. Remote management gives you immediate access to bin/bag levels, daily reports and transaction history with real time notification of error alerts. Schedule bin pickups, update machine messages, or monitor activity from your desktop or smartphone.

**Atthrough-the-wall configuration for either bag or bin allows select activities to be performed at the back of the machine for secure, behind-the-scenes coin management.**



## Direct deposit

With multiple direct deposit interfaces available, consumers can deposit redeemed coin directly into their checking or saving accounts via touch screen.

## Customizable touch-screen display

A large 15" color touch screen guides customers through the coin-counting process. Custom graphics, images and multilingual text give you the flexibility to promote your brand.

## Machine graphics

Outfit your coin-counting machines with eye-catching graphics. Use standard Crane Payment Innovations graphics, choose to design your own graphics, or opt for attractive stainless steel panels to give an elegant finish to your lobby decor.

## On-screen advertising

Advertise products and services through fixed images or continuous-play videos. On-screen advertising provides high visibility to your most important promotions.

## Choices for adding coin counters

You have the freedom to rent, lease or own your coin machine. Whatever option you choose, your customers enjoy the benefits of a self-service coin machine that you provide.

## Coin management program

Crane Payment Innovations offers two options when it comes to handling coin collection.

### Full-service coin management

For hands-free coin management, ask about our coin management program (CMP). CMP keeps downtime to a minimum and allows bin machine or mixed bag customers to have the no-fuss experience that they desire. With CMP, Crane Payment Innovations professionals monitor your coin machines remotely using our JetLink software. We dispatch pickups, handle reconciliation and processing, and deposit funds via ACH.

### Do-it-yourself coin management

Our bag machines make "do-it-yourself" easy. Send any full bags that your employees remove from the machine with the next scheduled armored carrier pickup of your cash deposits. You save on pickup fees because no additional pickup is required, and the carrier doesn't need to send a truck with a lift gate as they do for bin pickups. But whether you use an armored carrier or not, you can still deliver the sealed coin bags from your Coinmax™ along with your cash deposits.

You can also manage bin machines on your own to reduce costs.



**Operational benefits:** Work with your local CPI representative to determine which combination of product and program options best meets your business needs, risk level and revenue objectives.

Program / Product	Cost (1)	Risk-Free	Hands-Free Branch (2)	Hands-Free CMP (3)	Recycle Coin	Cost % of Volume (4)
Purchase / Bag	★★★★★	★	★	N/A	★★★★★	-1.25% > +0.96%
Lease / Bag	★★★★	★★	★	N/A	★★★★★	-2.09% > +0.96%
Rent / Bin	★	★★★★	★★	★★★★★	★★	-3.03%
Purchase / Bin	★★★★	★	★★	★★★★★	★★	-3.68% > -1.47%
Lease / Bin	★★	★★	★★	★★★★★	★★	-4.52% > -1.47%
Rent / Bag	★	★★★★	★	N/A	★★★★★	-4.5%

(1) Includes all costs for managing coin. (2) Branch manages coin. (3) Crane Payment Innovations manages coin. (4) \$2,800 per week, no user fees.



# Coinmax™ MM2 self-service coin counter

Coinmax™ is built for fast, effortless operation and best-in-class reliability. Designed to maximize customer satisfaction, it provides tremendous feature flexibility to suit your preferences and operational requirements.

## Standard features

### High-speed processing:

At speeds as fast as 4,100 coins-per-minute, Coinmax™ boasts the fastest coin sorting in the industry.

### Advanced debris management:

Debris such as paper clips, screws, bolts and bent coin is diverted to a debris cup for easy disposal.

### Continuous suspect coin detection:

Suspect coins are uncounted and diverted to a coin return cup while maintaining the unmatched coin sorting speed.

### Transaction memory and reporting:

More than 30,000 transactions are stored in the Coinmax™ memory. Daily reports can be easily obtained at any time by authorized employees (as many as 100 individual user passwords).

**Direct deposit:** Deposit coin values directly into a savings or checking account using Fiserv DNA, Fiserv XP2, Corelation KeyStone or Symitar Episys interfaces.

### Customizable screen display:

Customized text and graphics may be used on the customer greeting screen. Service fee amounts and fee disclaimers can also be specified here.

### Kiosk-style printer:

Thermal kiosk-style auto-cut printer with presenter. Light activates when receipt is ready; interface notifies attendant of low paper or paper out.

### Customizable transaction receipt:

Print a logo with up to four lines of text at the top and bottom of the patron receipt (allows two logos total).

## Specifications

### Coins sorted:

1¢, 5¢, 10¢, 25¢, 50¢ and \$1.

**Sorting speed:** 3,100 mixed coins per minute, 4,100 dimes per minute.

**Sorting accuracy:** 99.995%

**Input tray:** Gravity flow tray with magnets to capture non-coin items.

### Coin volume:

Single bin unit: up to 70,000 mixed coins.

Dual bin unit: up to 140,000 mixed coins (combined capacity of two bins)

Sorted 8 bag unit: up to 36,000 coins

Sorted 16 bag unit: up to 78,000 coins

Mixed 16 bag unit: up to 80,000 coins High-volume full Federal Reserve-size bags.

### Sorted bag collection options:

16-bag: 6 penny, 2 nickel, 2 dime, 4 quarter, 1 half dollar, 1 dollar 8-bag: 2 penny, 1 nickel, 1 dime, 2 quarter, 1 half dollar, 1 dollar.

**Dimensions:** Single bin and bag unit: 56" H x 26" W x 29" D Dual bin: 56" H x 26" W x 39.5" D

**Power:** Voltage operating range is 105-130 VAC. Frequency is 50/60 Hz. Customer must provide a single-phase, dedicated power line that meets the machine's power rating(s). Power conditioning/stabilizing devices are available for purchase from Crane Payment Innovations.



Corporate HQ  
3222 Phoenixville Pike,  
Malvern, PA 19355  
USA  
Tel: +1 610 430 2700  
Fax: +1 610 918 8898  
Email: sales@cranepi.com

Coinmax™ is part of a full-suite of branch automation technologies from Crane Payment Innovations. To learn more about how Coinmax™ can build branch traffic and improve customer satisfaction, scan the QR code.

